

**WEEKLY UPDATE**

**November 20, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 12 resident and 5 staff members test positive for COVID-19. All previous CoVid cases have recovered and we continue to test all staff twice a week as surveillance.

We are currently asking Essential Caregivers to halt visits at this time. We wish to keep both you and your loved one safe while we go through the trying time.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 325-692-2172.

Sincerely,

*Cheryl Paden*

Cheryl Paden  
Administrator



**Willow Springs**  
HEALTH & REHABILITATION CENTER