

WILLOW SPRINGS HEALTH AND REHABILITATION
WEEKLY UPDATE

February 11, 2021

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 36 residents and 28 staff members test positive for COVID-19. 29 of 36 residents have recovered and are back in their original rooms.

We continue to allow Essential Caregiver visits per the states Essential Caregiver recommendations and the state's guidelines for visitation based on the County COVID-19 Positivity Rate. Currently, the County COVID-19 Positivity Rate as been below the 10% threshold for one week. Therefore, visitations continue restricted to window visits, electronic media visits, Essential Care Giver visits until the county positivity rate remains consistently below 10% for greater than two weeks.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 325-692-2172.

Sincerely,

Brett Passon

Brett Passon
Administrator

COVID-19 NOTIFICATION

February 11, 2021

Number of additional confirmed COVID-19 cases in the last 24 hours: 1

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 325-692-2172.

WILLOW SPRINGAS HEALTH AND REHABILITATION
WEEKLY UPDATE

February 18, 2021

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 36 residents and 28 staff members test positive for COVID-19. 29 of 36 residents have recovered and are back in their original rooms.

As you know, our state has been experiencing unprecedented winter weather, which has created conditions that resulted in our facility's heating system and emergency generator power to be unable to keep up with demand. This resulted in a steady decline in resident area environmental temperatures. Before conditions became detrimental to the welfare of the residents, we made the decision to transfer all residents to area facilities that had appropriate sustained heat and power. We are assessing conditions at the facility daily to determine when our residents can safely return home. We thank you for your understanding as we work through this new challenge.

We continue to allow Essential Caregiver visits per the states Essential Caregiver recommendations and the state's guidelines for visitation based on the County COVID-19 Positivity Rate. Currently, the County COVID-19 Positivity Rate has been below the 10% threshold for two weeks. Therefore, visitations continue restricted to window visits, electronic media visits, Essential Care Giver visits until the county positivity rate remains consistently below 10% for greater than two weeks.

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If you have any questions or concerns please contact us directly at 325-692-2172.

Sincerely,

Brett Passon

Brett Passon
Administrator

WILLOW SPRINGAS HEALTH AND REHABILITATION
WEEKLY UPDATE

February 25, 2021

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 36 residents and 28 staff members test positive for COVID-19. 29 of 36 residents have recovered and are back in their original rooms.

As you know, our state has experienced unprecedented winter weather, which created conditions that resulted in our facility's heating system and emergency generator power to be unable to keep up with demand. This resulted in a steady decline in resident area environmental temperatures. Before conditions became detrimental to the welfare of the residents. We made the decision to transfer all residents to area facilities that had appropriate sustained heat and power. We are happy to report all residents who have chose to return have been relocated to Willow Springs. The facility is successfully maintaining a safe and well heated environment.

We continue to allow Essential Caregiver visits per the states Essential Caregiver recommendations and the state's guidelines for visitation based on the County COVID-19 Positivity Rate. Currently, the County COVID-19 Positivity Rate has been below the 10% threshold for two weeks. Therefore, visitations continue restricted to window visits, electronic media visits, Essential Care Giver visits until the county positivity rate remains consistently below 10% for greater than two weeks.

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Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 325-692-2172.

Sincerely,

Brett Passon

Brett Passon
Administrator

WILLOW SPRINGS HEALTH AND REHABILITATION
WEEKLY UPDATE

February 4, 2021

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 36 residents and 28 staff members test positive for COVID-19. 13 of 33 residents have recovered and are back in their original rooms.

We continue to allow Essential Caregiver visits per the states Essential Caregiver recommendations and the state's guidelines for visitation based on the County COVID-19 Positivity Rate. Currently, the County COVID-19 Positivity Rate exceeds the 10% threshold. Therefore, visitations are restricted to window visits, electronic media visits, Essential Care Giver visits.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

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If you have any questions or concerns please contact us directly at 325-692-2172.

Sincerely,

Dusty Barnett

Dusty Barnett
Administrator