

# Willow Springs Health & Rehabilitation Center

## WEEKLY UPDATE

5/27/20

Dear Residents and Families/Representatives,

Please accept this letter as Willow Springs Rehabilitation & Healthcare's weekly update to keep you informed about what our facility is doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

As of today, we have no confirmed cases of COVID-19 in our facility. We completed testing on all 110 staff and residents and are awaiting the final few results. Our efforts to keep all residents safe during this threat have been of the highest priority. We have been very pleased with the results of those efforts. One of my greatest concerns during this time is the effect of isolation on the residents. I encourage everyone to take advantage of all options that we have available such as door front visitation as well as facetime calls. We would like to have the opportunity to discuss any options available with family and friends to try to ease the burden during this time.

As we have previously reported, we continue to practice the enhanced safety precautions recommended by our federal, state and local health officials. Only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

We are sorry to report that we are still experiencing technical issues and are unable to post these updates on our website as we had anticipated. As such, we are mailing you this update out of an abundance of caution to ensure you receive this information about our facility. Please continue to check our website at <http://www.willowspringsabilene.com/> as we look forward to the issues being resolved within the next few days.

As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 325-692-2172.

Sincerely,



Keila Cude  
Administrator