

Willow Springs Health & Rehabilitation Center

WEEKLY UPDATE

6/22/2020

Dear Residents and Families/Representatives,

Please accept this letter as Willow Springs Rehabilitation & Healthcare's weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

As of today, we have no confirmed cases of COVID-19 in our facility. All residents and staff have been tested and are all negative at this time. We are increasing our efforts on infection control policies and on personal protective equipment usage to ensure continued success.

As a reminder, we continue to closely monitor and follow the recommendations of our federal, state and local health officials. Only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 325-692-2172.

Sincerely,



Keila Cude
Administrator

Willow Springs Health & Rehabilitation Center

WEEKLY UPDATE

6/4/2020

Dear Residents and Families/Representatives,

As we approach summer and states are starting to reopen slowly, we want you to know that the staff at Willow Springs Rehabilitation & Care Center continues to work hard to keep our residents safe and we are still following all recommendations of our federal, state and local health officials to prevent the spread of COVID-19.

We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility. Residents and staff have all been tested with all negative results. Our hard work is proving to be very beneficial and we will continue to try and put the safety of our residents in the forefront of everything we do.

As a reminder, only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

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Sincerely,



Keila Cude
Administrator

Willow Springs Health & Rehabilitation Center

WEEKLY UPDATE

6/9/2020

Dear Residents and Families/Representatives,

As of today, our facility has no confirmed cases of COVID-19. Our staff continues to practice the enhanced safety precautions we have previously reported to you through our website and we are closely monitoring the recommendations of our federal, state and local health officials regarding all aspects COVID-19 from mass testing to visitation recommendations.

In fact, as Texas loosens COVID-19 restrictions throughout the state, many people are asking when they will be able to visit their loved ones. At this time, the Centers for Medicare and Medicaid Services ("CMS"), the Centers for Disease Control ("CDC") and our state health officials still recommend we restrict social visitation and only allow essential personnel in the facility. Please understand these restrictions are in place to reduce the risk of transmission of COVID-19 in our facility and to keep our residents safe.

We understand how difficult it has been to not see and visit your loved ones over the past several months and we appreciate your patience and understanding during this time. Until it is safe to allow visitors, please remember that we encourage you to stay in touch with your loved ones through FaceTime, emails, letters and phone calls. Please let us know if you are having trouble connecting with your loved one and we will be more than happy to facilitate your communication.

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Sincerely,



Keila Cude
Administrator