



# Willow Springs

HEALTH & REHABILITATION CENTER

**WEEKLY UPDATE**  
**NOTIFICATION OF NEW CASE**

**9/23/20**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility as well as notification that we received confirmation yesterday that one of our staff members tested positive for COVID-19. While we are disappointed to have a positive case at our facility after we have worked so hard to prevent the spread of this COVID-19, we recognize this is an extremely contagious virus and we will work with our health officials to prevent further spread.

Specifically, we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 903-462-1200.

Sincerely,

*Cheryl Paden*

Cheryl Paden, NHA  
Administrator